

## **TERMS & CONDITIONS (PDF)**

Pinnacle Landscape Solutions and Scott's Mowing NQ General Terms and Conditions

Quotes are valid for 30 days from date of proposal.

All work undertaken will be discussed and agreed prior to the start date and all work will be completed based on the original quote by PLSNQ and Scott's Mowing NQ unless otherwise agreed.

The estimated price for work includes all materials and labour specified in original design, supplied by PLSNQ and Scott's Mowing NQ, unless arranged prior to commencement date or upon initial first visit.

Any addition and/or alterations to the schedule/project shall be discussed with the customer and agreed upon in writing.

Extra charges will apply if the customer changes their mind after the service is completed and or changes mind on products after they have been delivered.

The customer shall provide water and electricity, if needed, at no charge to PLSNQ and Scott's Mowing NQ.

PLSNQ and Scott's Mowing NQ admits no liability for any damage to (or cost involved with) any underground hazards, obstructions or services not made known to PLSNQ and Scott's Mowing NQ in writing or apparent on visual inspection. This must be advised or visually brought to any staff or contractor on site/s attention on the first visit or duration of the visit.

The customer will be responsible for all payments to PLSNQ and Scott's Mowing NQ unless otherwise notified in writing prior to commencement.

After practical substantial completion, PLSNQ and Scott's Mowing NQ will not accept responsibility for any damage through the elements, including rain, wind, heat damage to any products or material(s) including plants.

Final payment must be made by the customer within 7 days when all the work is completed.

It is very important and the sole responsibility of the customer to ensure PLSNQ and Scott's Mowing NQ are made aware of any special/statutory bylaws/conditions/permissions that may be involved.

Any service provided by PLSNQ and Scott's Mowing NQ to the customer in excess of that specified in the quotation shall be subject to further charge and performed as soon as reasonably practicable.

Additional approval will be required for any changes to the above specifications.

Cost may increase due additional, unforeseen circumstances / unexpected additional work. Client/s will be notified straight away.

No variation of these terms and conditions shall be binding on PLSNQ and Scott's Mowing NQ unless in writing and signed by the customer and a director of PLSNQ and Scott's Mowing NQ.

By accepting the quotation provided by PLSNQ and Scott's Mowing NQ, the customer accepts the terms and conditions and all aspects of the agreed contract that make up these terms and conditions.

Payment methods are Internet Bank Transfer, Stripe, Credit Card (please note surcharges will apply for credit card payments). In general, this will be between 1% and 3% of the total transaction cost.

PLSNQ and Scott's Mowing NQ will not accept payment plan/s or accept "Gift/s" or "Item/s of Value" as payment.

PLSNQ and Scott's Mowing NQ will exercise their statutory right to claim interest and compensation for debt recovery costs under the late payment legislation if they are not paid according to agreed credit terms.

**PLEASE BE ADVISED THAT BY ACCEPTING PLSNQ and Scott's Mowing NQ SERVICES, ALL INVOICES MUST BE PAID BY THE DUE DATE OR LATE FEES WILL APPLY.**

**\*\*All unpaid invoices will result in a QCAT Application which will incur additional Interest and Filing Fees.\*\***